

FAQ

DF-HCC OnCore Decentralization

Q. If 100% of my staff, for all of my protocols, are DFCI employees, do I need to complete the steps below?

A. NO, but please inform Johanna Chesley and Kathryn Holthaus so we can cease communications with you/your team.

Q. If my DF-HCC protocol is in the data analysis phase, then does my BWH staff still need to complete the OnCore trainings for this protocol?

A. NO, only studies open or closed to accrual must gain access to OnCore for participant status updates.

Q. What is the difference between OnCore access and an OnCore profile?

A. An OnCore profile is created for anyone who needs to be added to a protocol. Training is not required for this. For OnCore access, the staff member must successfully complete training.

Q. Is CITI training the same thing as the BWH Institutional Training?

A. No. The BWH Institutional Training is completed via BWH HealthStream and is a pre-requisite to OnCore training.

Q. Can a staff member submit a ServiceNow request for their own access?

A. No. The request must be completed by the PI. The PI's request serves as the confirmation that the requested access is appropriate.

Q. What are the primary functions the study team will be taking over as a result of OnCore decentralization?

A.

- The study team will enter the registrations into OnCore and update status in OnCore when subjects finish treatment and come off study. This will replace faxing subject registration and updates to ODQ.
- The study team (Research Manager or Enhanced Coordinator) will update the staff tab in OnCore. This will replace sending Research Team Update forms to OHRS.
- The study team will generate a registration confirmation themselves if it is not received or misplaced. This will replace requesting the confirmation from ODQ.