

## The Epic Research Billing Review Default Charge Direction “Buckets” for Research-Associated Services

In March 2017, a change was made to the default charge routing logic in the Epic Research Billing Review (RBR). Prior to this change, charges for services associated with (or “linked” to) research would default to the “**Study-Related – Bill to Study**” bucket.

### Previous Research Billing Review study-related default bucket:

The screenshot shows the Epic Research Billing Review interface for a patient on 04/14/17. The patient is an Outpatient at BWH Parent, and the account is Study-Related. Under the 'Charges' section, there is a 'Research Correction' button and a 'Mark Account as Reviewed' button. The 'Study-Related - Bill to Study' bucket is selected, indicated by a red arrow pointing to it from the text 'Default when linked to research when order/encounter is created (previous state)'. Below this, there are 'Select All' and 'Deselect All' buttons, followed by a table of charges.

Rvw	Svc Date	Post Date	Code	Description
<input type="checkbox"/>	04/14/17	04/15/17	30000172	HC COMPREHENSIVE METABOLIC PANEL
<input type="checkbox"/>	04/14/17	04/15/17	30000003	HC COLLECTION VENOUS BLOOD VENIPUNCTURE

Due to a technicality in the interface between Epic and Insight’s Patient Care Details, charges left in the “Study-Related – Bill to Study” bucket at the time of the monthly update to Insight were automatically directed to the study fund, even if the charges had yet to be reviewed in Epic. To prevent charges for services that were linked to research, but are billable to insurance, from hitting the study funds, the default for research-linked charges is now “**Study Related – Bill to Insurance/Patient**”.

### Current Research Billing Review study-related default bucket:

The screenshot shows the Epic Research Billing Review interface for a patient on 04/14/17. The patient is an Outpatient at BWH Parent, and the account is Study-Related. Under the 'Charges' section, there is a 'Research Correction' button and a 'Mark Account as Reviewed' button. The 'Study-Related - Bill to Insurance/Patient' bucket is selected, indicated by a red arrow pointing to it from the text 'Default when linked to research when order/encounter is created (current state)'. Below this, there are 'Select All' and 'Deselect All' buttons, followed by a table of charges.

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Charges that should be billed to the fund must now be redirected via the “Research Correction” button during the Research Billing Review, prior to hitting the “Mark Account as Reviewed” (hospital charges) or “Mark Service Date as Reviewed” (professional charges) button. If you have questions about this process, or are concerned that an error may have been made, please contact Margaret Lyons at [mlyons@bwh.harvard.edu](mailto:mlyons@bwh.harvard.edu) or 617-582-5230.